



# A+ Protection

FREE SUPPORT, ANYTIME, ANYWHERE

- ✓ **Free technical service support**
- ✓ **Free training by ECOTECH experts**
- ✓ **Free setup advice and support**
- ✓ **Two year warranty**

*A+ PROTECTION — FREE LIFE TIME SERVICE PACKAGE WITH EVERY PURCHASE*



# A+ Protection



**A FREE OF CHARGE SERVICE PRIVILEGE  
FOR ALL SPECTRONUS FTIR USERS**

## A+ Protection

Free support, anytime, anywhere

## A+ Protection

An industry leading service commitment that supports our Spectronus™ customers throughout the entire product life cycle

## A+ Protection enables customer support for:

FEATURES	FREE	BENEFITS
Warranty	✓	Two year warranty
Dedicated Technical Service Support	✓	<ul style="list-style-type: none"> <li>• Our Technical Support and Services group is the central point of call for all customers</li> <li>• Worldwide email and telephone support for the lifetime of the Spectronus FTIR</li> <li>• Remote login troubleshooting from our highly skilled technicians</li> <li>• Software upgrades</li> </ul>
Training	✓	<p>Technical training is provided by ECOTECH experts.</p> <p>Through structured training courses technical support is available in all countries throughout the year</p>
Installation	✓	Setup advice and support

## A+ Protection Assurance

Sustaining our customer relationships and products is what ECOTECH is about. It is why we value professionalism and exemplary technical expertise so highly, because that's how we get the job done, and done well.

We are committed to delivering support for our equipment and customers for the long haul.

## A+ Protection – Free life time service package with every purchase.



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