

# Service, Calibration & Warranty Request Form



Please complete one form per item

Case /Ticket # \_\_\_\_\_ Serial # \_\_\_\_\_  
Ecotech ID # \_\_\_\_\_ Customer Asset # \_\_\_\_\_  
Model : \_\_\_\_\_ Order Reference/RFQ # \_\_\_\_\_

Please describe work requested / the issue you would like us to look into:

Expected ready date: \_\_\_\_\_

Surcharge may apply for priority cases

Is item under warranty? NO  YES  Orig. Ecotech invoice: \_\_\_\_\_

Is item for service? NO  YES

Is item for calibration? NO  YES

If yes, please complete calibration specs below...

Is cost estimate req? NO  YES  Only if over \$ \_\_\_\_\_

NATA required? NO  YES

Cost estimates can only be given upon inspection of goods. Items sent to Ecotech are subject to minimum service/ inspection labour charge of 2 hours plus return freight cost (gst may apply).

## Calibration Specifications

(if applicable)

### Wind Speed Calibration

Low Speed Range (0.3 - 15 m/s), 12 pts

or

High Speed Range (0.3 - 30 m/s), 24 pts

Any specific speed range?

\_\_\_\_\_

Wind Direction Cal: NO  YES

Output Type (if applicable):

VOLTAGE  CURRENT  DIGITAL

### Ozone Calibration

Mode:  Span delivery  
(instrument generating O3)

External sample

External reference air? NO  YES

Instrument mode:  Photometer

Analyser

Calibration mode:  Measure

Span

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## Customer Information

<b><u>INVOICE TO</u></b>	
Company Name: _____	Contact : _____
Contact Email: _____	Contact Ph: _____
Billing Address: _____	
<b><u>DELIVER TO</u></b>	
Company Name: _____	Contact : _____
Contact Email: _____	Contact Ph: _____
Return Delivery Address: _____	

## Freight Forwarder

*Please complete freight forwarder details if nominating own carrier.*

*If section left blank return delivery will be via Ecotech nominated carrier as per terms and cost(s) outlined in estimate.*

Freight Company Name: _____	
Do you have an account? NO <input type="checkbox"/> YES <input type="checkbox"/>	Account no. _____
Contact Name: _____	Phone: _____
Contact Email: _____	Customs Value: _____
Currency: AUD <input type="checkbox"/> USD <input type="checkbox"/> EUR <input type="checkbox"/>	

Additional instructions:  
\_\_\_\_\_